

Relata Remote Installation Agreement

THIS RELATA REMOTE INSTALLATION AGREEMENT ("Agreement") is made and entered into as of the ____ day of _____, 200__, by and between Stratabase of British Columbia, Canada (hereinafter referred to as "Service Provider,") and _____, located in _____, _____ (hereinafter referred to as "Customer"). Service Provider and Customer agree as follows:

1. Authorization for Installation:

Customer hereby acknowledges that Customer has chosen the remote installation for the Relata software. By signing this Agreement, Customer acknowledges and authorizes Service Provider to perform all updates and changes remotely, as Service Provider deems necessary, to software when needed with or without notice. By signing below, Customer represents and warrants that it has the right and authority in the location identified at the address set forth above to permit Service Provider to install all required software and make configuration changes for the Relata software.

2. Disclaimer and Release.

A. Disclaimer. Customer acknowledges that Service Provider disclaims any and all liability, damages, losses, expense and costs arising or resulting from or in connection with the use of the Relata software installed pursuant to this Agreement whether by Customer or by others, including, but not limited to, contents of transmissions from Customer's computers or file sharing, print sharing or other capabilities from which others may gain access to Customer's computers.

B. Release and Waiver. By Customer's signature, Customer hereby releases and waives any and all claims for damages against Service Provider, its parent and affiliates, and each of their directors, officers, employees and agents from and against any and all liability, damages, losses, expenses and costs arising or resulting from or in connection with the installation or configuration of the Relata software and any other required software. CUSTOMER WILL INDEMNIFY AND HOLD SERVICE PROVIDER FROM ANY AND ALL LIABILITY ARISING FROM THE INSTALLATION OF THE RELATA SOFTWARE PERFORMED PURSUANT TO THIS AGREEMENT.

IN WITNESS WHEREOF, Customer has caused this Agreement to be executed.

CUSTOMER / IT MANAGER

By: _____

Contact Information:

Name: _____

Company: _____

Role: _____

Phone number: _____

Mobile number: _____

Server Configuration:

For Linux:

Linux distribution: Red Hat Fedora Debian Other: _____

Linux version: _____

SSH Installed: Yes No Unknown

For Windows:

Windows version: 2000 XP Vista 2003 Server Other

Terminal Services: Running Unknown

Host (domain): _____

IP: _____

Port (if applicable): _____

Username: _____

Password: _____

Apache Installed: Yes No Unknown. Web root: _____

PHP Installed: Yes No Unknown. php.ini path: _____

MySQL Installed: Yes No Unknown. my.cnf path: _____

Special Instructions:

Please print, complete, sign and fax agreement to: 1.604.504.5810. We will contact you for an installation date and time.

This page will be destroyed upon completion of the Relata installation.